

Common Questions Asked By Patients

Healthcare should be personal, not electronic. Why are you using kiosks?

We think healthcare should be personal too! Paperwork and the entire insurance process is a necessary part of every patient visit. The kiosks allow us to be more efficient and quickly get the paperwork out of the way so that our focus is on you – our patient – and making the healthcare experience easier and better for you.

Is my privacy protected?

Absolutely! The kiosk system is HIPPA compliant and complies with all government regulations regarding the protection of our patient information. Your information is fully encrypted, allowing us to protect your data even more securely than ever before.



What if I don't want to use the kiosk?

You are more than welcome to check-in at the front desk. One of the great things about the kiosk is that it allows for shorter waiting room times. We think this is a great benefit to you. We'll also have one of our amazing front desk team members guide you through the new check-in process.

I like to see and talk to a real person.

We love our patients and want to see and interact with you as well. Our primary goal is to let us be more focused on you, our patients, rather than making sure all the paperwork is collected/ updated. The Clearwave kiosk will allow us the time and opportunity to provide better service to you.

